



AYLSHAM TOWN COUNCIL PRIVACY NOTICE

When you contact us:

The information you provide (personal information such as name, address, email address, phone number, organisation) will be processed and stored to enable us to contact you and respond to your correspondence, provide information and/or access our facilities and services. Your personal information will be accessed by any other third party with the exception of those authorised in the course of our business, such as for accounting, auditing or IT purposes. Data will also be passed to external bodies in accordance with the law, such as a request from the police or insurance provider. Your personal data will never be sold.

The council's right to process information

[General Data Protection Regulation Article 6 \(1\) \(a\) \(b\) and \(e\)](#)

- processing is with consent of the data subject or
- processing is necessary for compliance with a legal obligation or
- processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller

Information security

Aylsham Town Council has a duty to ensure the security of personal data. We make sure that your information is protected from unauthorised access, loss, manipulation, falsification, destruction, or unauthorised disclosure. This is done through appropriate technical measures and appropriate policies. Copies of these policies can be requested.

We will only keep your data for the purpose it was collected for and only for as long as is necessary. After which it will be deleted. (You may request the deletion of your data held by Aylsham Town Council at any time).

Children

We will not process any data relating to a child (under 13) without the express parental/ guardian consent of the child concerned.

Access to information

You have the right to request access to the information we have on you. You can do this by contacting our Data Information Officer: (The Town Clerk on 01263 733354 or townclerk@aylsham-tc.gov.uk)

Information correction

If you believe that the information we have about you is incorrect, you may contact us so that we can update it and keep your data accurate. Please contact the Town Clerk on 01263 733354 or townclerk@aylsham-tc.gov.uk to request this.

Information deletion

If you wish Aylsham Town Council to delete the information about you please contact the Town Clerk on 01263 733354 or townclerk@aylsham-tc.gov.uk to request this.

Right to object

If you believe that your data is not being processed for the purpose it has been collected for, you may object: Please contact the Town Clerk on 01263 733354 or townclerk@aylsham-tc.gov.uk to object.

Rights related to automated decision-making and profiling

Aylsham Town Council does not use any form of automated decision making or the profiling of individual personal data.

Conclusion

In accordance with the law, we only collect a limited amount of information about you that is necessary for correspondence, information, and service provision. We do not use profiling; we do not sell your data to third parties. We do not use your data for purposes other than those specified. We make sure your data is stored securely. We delete all information deemed to be no longer necessary. We review our privacy policies to keep them up to date in protecting your data (you can request a copy of our policies at any time).

Complaints

If you have a complaint regarding the way your personal data has been processed, you may make a complaint to the Town Clerk on 01263 733354 or townclerk@aylsham-tc.gov.uk and the Information Commissioners Office casework@ico.org.uk Tel: 0303 123 1113

Adopted August 2026

